AVANOS

5405 Windward Parkway
Alpharetta, GA 30004

T 1-844-428-2667
www.avanos.com

May 25th, 2021

Dear Valued Customer,

On September 14th, 2020, the Global Enteral Device Supplier Association (GEDSA) announced that member manufacturers will phase out legacy enteral feeding products and transition adapters. This transition will meet ISO standard 80369-3, commonly referred to as ENFit®.

AVANOS' POSITION:

- Avanos remains supportive of GEDSA's mission to maximize patient safety by reducing the risk of enteral tubing misconnections.
- We recognize that the choice to convert to ENFit® is clinical in nature and understand there are many factors that play a role in making this decision.

AVANOS' COMMITMENT:

- *We will respond to market demand for ENFit® devices and will adjust production accordingly.*
  - At this time, we believe that 35-40% of the North American market has converted to ENFit®.
  - As the conversion rate increases, we will reassess market needs and phase-out timing.

IMPORTANT NOTES & NEXT STEPS:

- We are committed to supporting you throughout your ENFit® journey with helpful tools & educational resources.
- To ensure a smooth transition, please discuss your ENFit® conversion timeline with your Avanos sales representative 90 days prior to your go-live date.
- For personalized support, please contact your Avanos Digestive Health or NeoMed sales representative.

For all other inquiries, please call Avanos Customer Service at 1-844-4AVANOS (1-844-428-2667).

Sincerely,

James Zacha
Associate Marketing Director, Digestive Health